

## Separate the **SIGNAL** from the Noise

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FROM NOISE

TOTAL ECOSYSTEM OBSERVABILITY

EXPERIENCE ASSURANCE

TO ACTION

Independent operational teams are often chasing symptoms within their silo when the root cause of the problem lies outside their visibility and control. Multiple operations support teams may be addressing the same or different symptoms but all of them attributable to the same root cause.

Addressing these service issues is slow and extremely labor intensive.

VIA AIOps is an end-to-end service assurance application. VIA delivers full stack observability and sustained service assurance optimization to reduce cost and lead to customer experience transformation.

Root cause analysis with applied artificial intelligence, machine learning and advanced data analytics improve the fault, performance and change management processes by reducing noise, detecting anomalies earlier, and prescribing actions automatically.

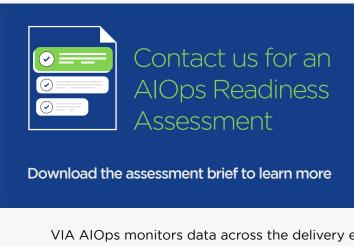
## WHAT DIFFERENTIATES VIA AIOPS FROM OTHER SOLUTIONS?

Unlike other solutions, VIA AIOps delivers end-to-end service assurance across service domains and optimizes both fault and performance management in cloud and traditional environments with rapid implementation using out-of-the-box algorithms.









40%
Reduction in MTTR for Service impairments

Millions in savings related to technician visits

A Gartner™ top vendor for AlOps platforms

VIA AIOps monitors data across the delivery ecosystem, provides incident management across service domains and process automation development for remediation and continuous improvement. With total ecosystem observability and explanatory AI, VIA AIOps confidently delivers noise reduction and smart automation across operational silos to increase staff

productivity and service assurance for customers.

Move from Analyzing Data to Automating Actions

VIA AIOps delivers the Full-Stack observability capabilities needed to transform operations and markedly lower cost. VIA's real-time analytics, artificial intelligence and machine learning

provides the intelligent automation required to achieve a new service assurance operating model and a new way of working. This new operational model significantly reduces cost, enables a superior customer experience, and provides augmented intelligence to support a leaner, more efficient and effective operational staff.

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