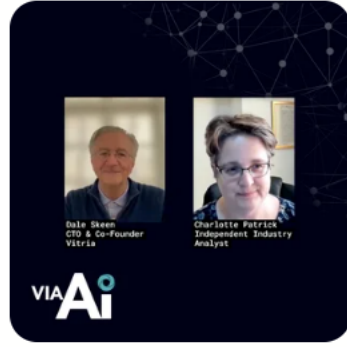


Insights Newsletter

June 2025

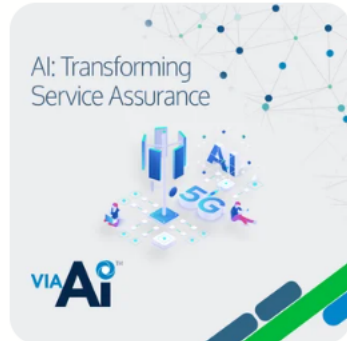
This is the place to find insights, case studies, success stories and points of view on self-healing, network automation, knowledge planes and the role AIOps can play in improving performance, reducing cost, and enhancing customer experience.

**Knowledge Planes and AIOps Drive Superior Results.**

A FutureNet World interview featuring Dale Skeen, CTO and Co-Founder of Vitria and Charlotte Patrick, Independent Consultant for Telcos discussing how “Knowledge Planes” in combination with AIOps drive superior results and enable new levels of autonomous operations.

[VIEW THE VIDEO.](#)**“AI Knowledge”™ A Better Foundation for Self-Healing Networks**

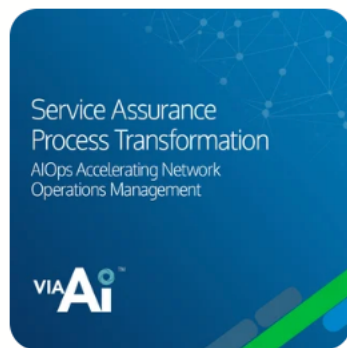
Vitria Technology is pioneering a new approach using “Knowledge Planes” within the VIA AIOps product line.

[READ THE BLOG](#)**AI: Transforming Service Assurance**

AIOps plays a central role in automating service assurance and provides financial value to telcos directly impacting revenue generation and cost reductions.

[DOWNLOAD THE DATA SHEET](#)**The Automation Journey: Destination – the Elusive Self-Healing Network**

Research findings on the financial value of automation based on interviews with IT leaders and vendors serving the Telecommunications Industry.

[DOWNLOAD REPORT](#)**Service Assurance Process Transformation**

VIA AIOps resolves service assurance operational challenges with process automation, detecting and resolving service-impacting issues before customer impact.

[DOWNLOAD THE DATA SHEET](#)**VIA Unveils VIA AI with Knowledge**

Vitria launches VIA AI with Knowledge at FutureNet World 2025. The VIA AI with Knowledge Platform increases AI predictive power and accuracy.

[SEE THE PRESS RELEASE](#)**The Journey to a Self-Healing Network: Intelligence, Agents, and Complexity**

Research results reported on the challenges and progress of the Telco Industry in moving to autonomous operations and the need for an intelligence architecture.

[REVIEW THE RESEARCH REPORT.](#)**Knowledge-Augmented AIOps for Accurate Incident Detection and Root Cause Analysis**

A short video explaining the benefits of the “Knowledge Plane” capability in VIA AIOps™ to accurately detect incidents, determine their cause and define the remediation required.

[SEE THE DEMO.](#)**The VIA AIOps™ Value Proposition**

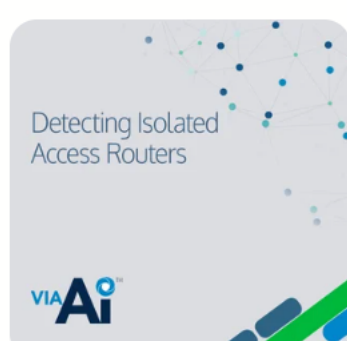
A presentation on the value Vitria's VIA AIOps™ delivers in moving towards a self-healing operation – full stack observability, AI driven correlation and causation, knowledge augmented remediation, and intelligent automation.

[VIEW THE VIDEO PRESENTATION.](#)**Entity Action Center Delivers Instant Availability of Entity Health**

Powered by VIA AI and the Knowledge Plane, VIA AIOps™ displays the Health of the Entity with the ability drill down and navigate into the details of the issues including the location, relationships, and the cause.

[SEE THE DEMO.](#)**Correlating K8s Application Issues with End User Impact**

Are you ready to start resolving memory leaks that cause application degradation and customer satisfaction issues in minutes or hours? VIA AIOps™ makes that possible using AI/ML, advanced correlation, and GenAI.

[SEE THE DEMO](#)**Detecting Isolated Access Routers**

Improve network performance by rapid detection of isolated access routers, identification of the customers impacted, and identification of the most likely fix.

[CHECK OUT THE DEMO](#)