



### **Insights Newsletter**

June 2025

This is the place to find insights, case studies, success stories and points of view on self-healing, network automation, knowledge planes and the role AIOps can play in improving performance, reducing cost, and enhancing customer experience.



### Knowledge Planes and AlOps Drive Superior Results.

A FutureNet World interview featuring Dale Skeen, CTO and Co-Founder of Vitria and Charlotte Patrick, Independent Consultant for Telcos discussing how "Knowledge Planes" in combination with AIOps drive superior results and enable new levels of autonomous operations.

VIEW THE VIDEO.



### "AI+Knowledge" ™ A Better Foundation for Self-**Healing Networks**

Vitria Technology is pioneering a new approach using "Knowledge Planes" within the VIA AIOps product line.

**READ THE BLOG** 



### AI: Transforming Service Assurance

AIOps plays a central role in automating service assurance and provides financial value to telcos directly impacting revenue generation and cost reductions.

**DOWNLOAD THE DATA SHEET** 



### The Automation Journey: Destination - the Elusive Self-**Healing Network**

Research findings on the financial value of automation based on interviews with IT leaders and vendors serving the Telecommunications Industry.

**DOWNLOAD REPORT** 



### Service Assurance Process Transformation

VIA AIOps resolves service assurance operational challenges with process automation, detecting and resolving service-impacting issues before customer impact.

**DOWNLOAD THE DATA SHEET** 



## VIA Unveils VIA AI with Knowledge

Vitria launches VIA AI with Knowledge at FutureNet World 2025. The VIA AI with Knowledge Platform increases AI predictive power and accuracy.



**Executive Briefing** 

COMPLEXITY

THE JOURNEY TO A SELF-**HEALING NETWORK:** 

INTELLIGENCE, AGENTS AND

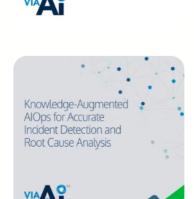
SEE THE PRESS RELEASE

The Journey to a Self-Healing Network: Intelligence, Agents, and Complexity Research results reported on the challenges and progress of

the Telco Industry in moving to autonomous operations and

REVIEW THE RESEARCH REPORT.

the need for an intelligence architecture.



### Knowledge-Augmented AIOps for Accurate Incident **Detection and Root Cause Analysis**

A short video explaining the benefits of the "Knowledge Plane" capability in VIA AlOps™ to accurately detect incidents, determine their cause and define the remediation required.

SEE THE DEMO.



## A presentation on the value Vitria's VIA AIOps™ delivers in

The VIA AIOps™ Value Proposition

moving towards a self-healing operation - full stack observability, AI driven correlation and causation, knowledge augmented remediation, and intelligent automation. VIEW THE VIDEO PRESENTATION.



### Entity Health Powered by VIA AI and the Knowledge Plane, VIA AIOps™

Entity Action Center Delivers Instant Availability of

displays the Health of the Entity with the ability drill down and navigate into the details of the issues including the location, relationships, and the cause. SEE THE DEMO.



# Are you ready to start resolving memory leaks that cause

Correlating K8s Application Issues with End User

application degradation and customer satisfaction issues in minutes or hours? VIA AIOps™ makes that possible using AI/ML, advanced correlation, and GenAI. SEE THE DEMO



VIA

Improve network performance by rapid detection of

isolated access routers, identification of the customers

impacted, and identification of the most likely fix. **CHECK OUT THE DEMO** 

**Detecting Isolated Access Routers**