

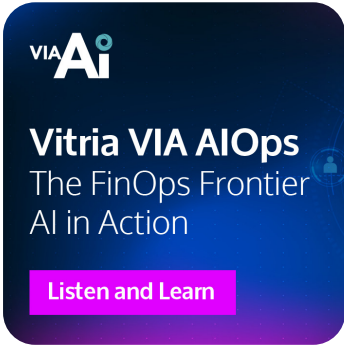


Insights Newsletter  
September 2025

This is the place to find insights. case studies, success stories and points of view on self-healing, network automation, knowledge planes and the role AIOps can play in improving performance, reducing cost, and enhancing customer experience.



**Predicting system failures with AI in banking: a paradigm shift for financial services**  
A new blog featuring insights from Dale Skeen, CTO and Co-Founder of Vitria, explores how AI and ML empower financial institutions to predict failures before they happen, reducing downtime, improving resilience, and enabling autonomous operations.  
[READ THE BLOG](#)



**Predicting System Failures with AI in Banking**  
The latest podcast highlights how financial services network operations centers (FinServ NOCs) are using AI and ML to move from reactive monitoring to truly proactive operations, catching issues early, reducing downtime, and improving Mean Time to Resolution (MTTR).  
[VIEW THE VIDEO](#)



**Beyond the Red Alert: How AI is Revolutionizing Financial Services IT Operations**  
Financial institutions can no longer rely on reactive, “eyes on glass” monitoring. The latest blog explores how AI, ML, and GenAI are transforming IT operations, moving toward self-healing systems that predict, analyze, and even remediate failures. With knowledge graphs providing accuracy and reasoning, financial services organizations can reduce time to resolution, build trust in AI decisions, and achieve new levels of resilience.  
[READ THE BLOG](#)



**Emerj AI Research Podcast Highlights**  
In a recent conversation with Emerj AI Research, Dale Skeen, CTO and Co-founder of Vitria, discussed how financial services teams are moving beyond reactive monitoring to autonomous incident resolution. With next-generation AIOps platforms powered by GenAI and Agentic AI, institutions are beginning to adopt self-healing systems that detect, analyze, and remediate issues on their own. A key theme is the challenge of building trust in autonomous systems - where knowledge graphs provide the accuracy, reasoning, and explainability needed for confidence in AI-driven decisions.  
[READ THE HIGHLIGHTS](#)